

## **Smalley Road Estate - TRA Meeting – Wednesday 12 April 2017**

**Present:** Lucy Serjeant  
Mary Laughlin  
Janice Desler  
Tony Slater  
Barry Faulkner  
Michelle Jackson  
Tom Nolan (Estate Officer)

**1. Apologies.** None.

### **2. Points from last meeting**

The light in the alleyway at the side of the old peoples' block should have been installed but this has been deferred.

Railway sleepers have been replaced where needed.

### **3. Estate Managers Reorganisation**

Tom Nolan has taken over as Estate Officer, with Phuong for Clevedon and Garnham Closes and Veronica James as the contact person for the remainder of the estate.

### **4. Panel Meetings**

There have been changes since the last TRA meeting. Gary Clarke has been appointed to the post of Capitol Programme Manager replacing Nick Walker who will be working in Housing Services so he will probably be our new contact. Steve Platt has been appointed Head of Building Maintenance replacing Ian Saville.

Residents will no longer be able to obtain parking permits "over the counter" at the Church Street offices but will have to order online through their own One Touch online account with Hackney Council which also will give access to reporting faults etc. The actual tickets will then be sent by post. It is assumed this will be the same for both residents parking permits and visitors parking permit scratchcard type tickets.

Stoke Newington Church Street office will close and this estate will be managed through the offices at Clock House, Stamford Hill.

The 184 and EIB tenants' levy are to be grouped together but the One Touch account for tenants to report faults will take their place.

### **5. 184/EIB funding**

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## 7. AOB

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Stoke Newington Church Street office will close and this estate will be managed through the offices at Clock House, Stamford Hill.

Tom Nolan is to find out when estate walkabouts are to be undertaken.

**Bedding Plants:** Lucy is to order bedding plants which will be given out to residents in mid May as the event last June was very much appreciated.

**Bin Chamber Doors:** The last of the bin chamber doors are gradually being replaced as and when they are ready for fitting.

**Cables to Communal Aerials:** Janice reported to Tom Nolan that she noted the cables feeding 16-39 Clevedon Close block are coming loose in the same way other blocks has this problem last Autumn and that they need to be fixed before they collapse completely as happened on a couple of the other blocks last year. At the time of writing these minutes we do not know if any of the residents of this block have reported it themselves.

**Roof Leaks:** 10, 11 & 12 Cottage Walk have all reported leaking roofs. At No.10 the skylight has developed the leak and has damaged the bathroom decorations. It is reported they have been waiting for repairs since last October. Tom Nolan says this can only be followed up if it has been reported and had both a job number allocated and a visit before he can investigate.

Mary says the drug dealers are still using the alleyway at the side of the old peoples; block as it is very private there. It is also reported that the large bin area near to the Common end of Sanford Lane is being used for sexual purposes. There also appear to be drug dealers there and also persons rummaging through the rubbish itself but as this cannot be locked (otherwise it would be impossible to actually put rubbish in there) it is not clear what can be done.

**Community Flat:** The flat was surveyed on 10 April on behalf of the Council. Lucy, who lent her keys to them for the purpose, was informed there is a general survey of all the community flats.

**Film Project:** Fiona Whitty, who has already used the community flat twice for film projects with young people during the summer holidays, wishes to repeat this as the last 2 times these were very successful. If this is OK she is going to apply for funding as previously and will of course pay for the use of the flat.

## 8. Date of next meeting

Wednesday 21 June 2017